

iTalkie™/DS: dispatch console

Innovative converged software dispatcher and fleet management

Dispatchers can seamlessly reach Motorola MOTOTRBO™ 2-way radio and mobile / fixed computer users!

- Intuitive and easy to use point and click user interface
- Users on any communication technology can be reached either individually or as a group
- Exchange half-duplex voice calls and text messages
- Full-duplex phone-like intercom calls with other consoles and PC / PDA users
- Radio users can call individual dispatchers for 2-way Nextel-like PTT calls
- Display the location of all radio users and the history of where they have been
- Replay the last incoming call and call back the last caller
- Use the history of incoming calls and text messages to reach users back
- Control and monitor the status of an unlimited number of control stations
- Get more ROI by mix-n-matching new and existing equipment with different technologies
- Instant deployment

With the same ease of installation of the iTalkie™ clients, install this software on a PC, and in minutes you are ready to dispatch calls and text!

Instant PTT, VoIP and text with any device!

With iTalkie™/DS dispatchers can call any user just by double clicking on their name. Working in conjunction with the iTalkie/RG radio gateway, radio users can even make private calls and have 2-way conversations with individual dispatchers. Reply to any entry on the call and text history by double clicking on it. Change the RF channel of each control stations and even monitor if the channel is busy before making the call.

iTalkie™/DS makes communications with an unlimited number of users and control stations (via iTalkie/RG) a breeze. iTalkie™/DS knows each user's terminal technology and automatically allows all the appropriate services! It can operate with a foot switch to make group calls and hangup any call.

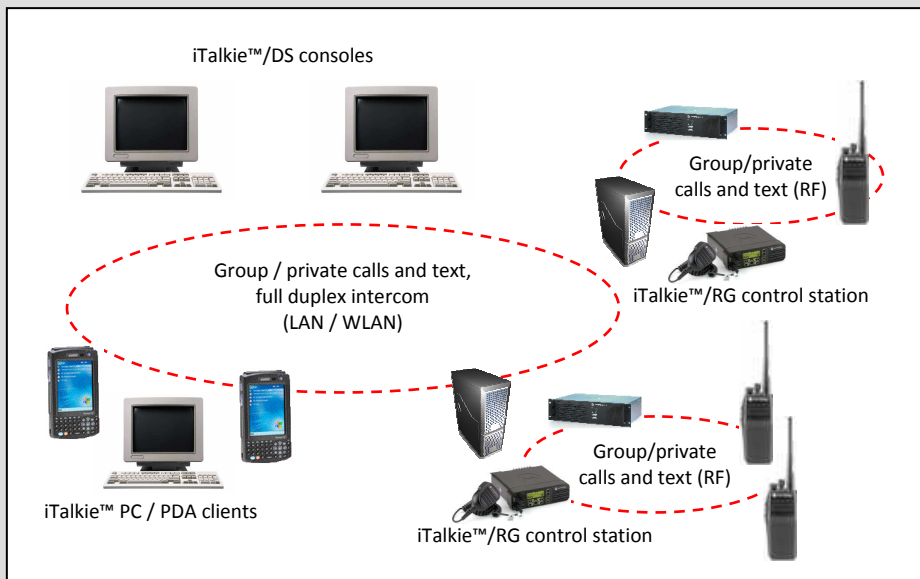
Best of all, because of the underlying iTalkie™ architecture it can be deployed in minutes!

Selected Features

- Group and private calls and text between dispatcher and radios
- Group and private calls, phone like intercom and text with PCs and PDAs
- Reply to calls and text history
- Emergency alert notification
- Remote radio monitor, check and enable/disable
- Private call alert
- Change the channel on remote control stations
- High-quality voice with noise and echo canceling
- Small footprint, low CPU usage
- Requires Windows 2000/XP/Vista PCs

Typical Applications:

- Warehousing / Manufacturing
- Hospitality
- Education
- Public utilities
- Chemical plants
- Government
- Rural public safety



iTalkie™/DS – converged dispatch console

Selected Features

- Scalable to unlimited number of users, groups and control stations
- 1:M and 1:1 half-duplex voice to/from radios and PC/PDAs
- 1:1 full-duplex voice to/from PC/PDAs with call progress tones
- 1:M and 1:1 text messages to/from radios and PC/PDAs
- Click and hold to call an individual user (half-duplex PTT)
- Double click to call a PC/PDA (full-duplex intercom)
- Double click on a group to change the group
- Double-click on the incoming calls and text message history to reply
- Display via Google Maps current location of radios with traffic conditions. Log and display history of an individual radio locations
- Remote radio monitor, inhibit, alert and display emergency alert
- Control station channel busy indicator and channel change option
- Reply button to call back the last caller and last call replay
- Group select/unselect (scanning)
- Cross-mute
- Inbound and outbound audio level meter, digital clock and Start menu icon

Easy to deploy

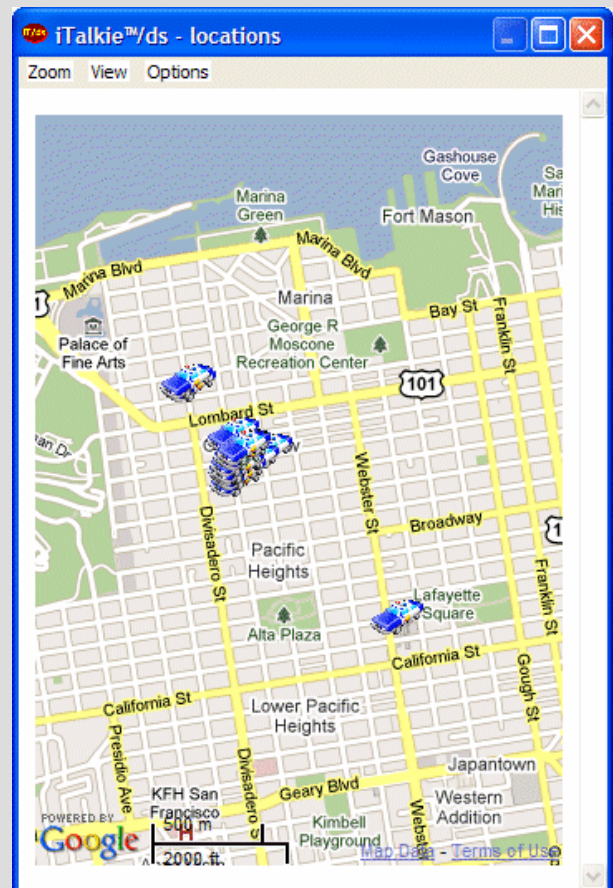
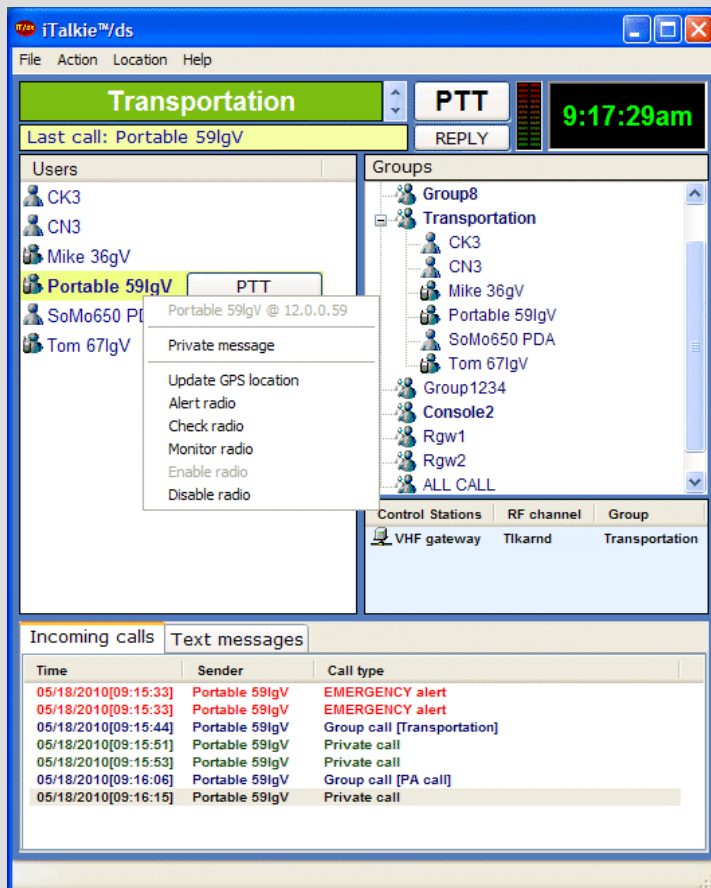
- Serverless architecture
- Self-detecting and configuring
- Thin client with IP network load optimization
- Programmable PTT key
- Automatically “Start with Windows” user option
- Very high quality voice with background noise canceling

Compatibility and Requirements

- MS Windows 2000/XP/Vista/7 PC/notebook
- Any PC sound card. We recommend using a directional microphone or a headset
- Any TCP/IP wired or wireless LANs
- Optional: foot activated PTT switch

Professional services:

- Customizations available for special requirements



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